



COVID-19 STATE OF EMERGENCY PROTOCOL

Traditionally, ABA services would be held in a consumer's residence. However, due to COVID-19 virus pandemic, we allow consumers, parents, or guardians of consumer to have services via telehealth or alternate locations. Once a consumer or consumer's family makes a request to have services outside the house or via telehealth, California Behavioral Care will let the service coordinator of that case know as soon as possible or within 24 hours.

If the consumer's family would like to continue having ABA services in their house, the consumer, consumer's parent/guardian need to consent to treatment occurring in the home. If a provider who was assigned to a specific case states that they are not comfortable with having in-person sessions; we will notify the family and give the consumer's family an option of another provider with the same availability. Moreover, the consumer, the consumer's parent/guardian, and the provider(s) working on that case will need to sign a COVID-19 Waiver before the commencement of services in the home. Currently, to not spread the virus, clinical supervisors conduct supervision/parent training through telehealth and behavioral interventionist conduct sessions in-person, unless consumer and his/her guardian(s)/parent(s) have chosen to have ABA services in an alternate location or telehealth.

California Behavioral Care has a sick policy in place for consumers in the client service agreement and for providers in the employee handbook. Moreover, we strictly follow the CDC (The Centers for Disease Control and Prevention) guidelines and CDPH (the California Department of Public Health) recommendations to protect consumers, consumers' family members, and providers.

If a consumer, or any of the consumer's family members have symptoms of COVID-19 including fever, cough or shortness of breath, and you think you might have been exposed to



someone who tested positive or you recently traveled to an area that has community transmission, the consumer or consumer's parent/guardian will need to contact the clinical supervisor and the behavior interventionist to cancel session as soon as possible. As a service provider, California Behavioral Care will let the consumer and his/her guardians/parent(s) know that a provider may be exhibiting symptoms of COVID-19 and will not work with the consumer until a negative test has been submitted to the company by their physician. Also, the regional center service coordinator will also be notified in case a provider suspects having symptoms of any virus. The regional center will be notified as soon as possible if an employee is sent home due to symptoms related to COVID-19.

Guidelines to follow for in-person sessions include for providers, consumers, and consumer's family members:

- Frequent hand washing with soap and water.
- If soap and water is not available use a hand sanitizer or sanitizing wipes.
- Wipe down common places of work such as chair, table, common games, laminated visual aids, and any other items that are commonly used with a sanitizing/disinfecting wipe or at least 75% alcohol wipe.
- Avoid touching your eyes, nose or mouth with unwashed hands.
- Cover your cough or sneeze with a tissue or your elbow and ask others to do the same.
- Maintain social distancing from other people (at least 6 feet away),
- Stay away from work, school, or other people if you become sick with respiratory symptoms like fever and cough.



In addition, the service providers assigned to a specific case for in-person session must wear mask before entering into a consumer's house and keep it on throughout session. A service provider will need to change face masks for every consumer that is being seen and disinfect their hands before and after each session.

The service provider must also use a hand sanitizer upon entering the house, wiping commonly touched surface with cleansing wipe including table, chairs, puzzles, games, etc. The service provider must also attempt to socially distance (at least 6 feet from consumer's family members and from the consumer) during session as much as possible while running ABA goals, unless there is a need to intervene for a maladaptive behavior or physical or partial physical prompting.

Since the state of emergency depends on the number of deaths and incidents related to COVID-19, California Behavioral Care will follow guidelines provided by the Los Angeles County and the State of California along with CDC and CDPH. As the situation changes over time, we will be in constant communication with the regional center, families, consumers, and service providers regarding the status of the pandemic and how it affects our ABA program.

If any questions or concerns come up, please feel free to call us at 323-744-1314 or email us at mchamlaian@californiabehavioralcare.com.